



# Celebrating Successes!

Ohio Coalition for Adult Protective Services 35th Annual Conference

**Live Opening Session Friday August 28th  
Plus 9 On-Demand Sessions!**



*Featuring*  
**Dr. Susan C. Lynch**



## *Our* **Mission**


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*The Ohio Coalition for Adult Protective Services is a statewide coalition that strives to enhance the provision of services to older adults at risk of abuse, neglect and exploitation through collaboration, education and advocacy.*

## *About* **OCAPS**

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*OCAPS was formed in 1984, soon after passage of the APS law in Ohio (ORC 5101.60 -5101.72). Initially, over two dozen individuals representing multiple disciplines, sectors, systems, and locales came together to form OCAPS. OCAPS was united by a common interest in APS and elder abuse. The group was driven to maintain a line item for Adult Services in the 1986-1987 state budget and securing a separate line item for APS in the years ahead. The early OCAPS pioneers braced themselves for the “long haul.” Still applicable today, a mission statement was established as follows: To enhance the quality and provision of services for the prevention, identification and treatment of adult abuse, neglect and exploitation through education, advocacy and networking.*



# Dear Colleagues,

*I personally wish to take this opportunity to welcome you to the Ohio Coalition for Adult Protective Services (OCAPS) 35th Annual Conference. I, along with my fellow Board Members, am excited about this year's chosen theme, Celebrating Successes! There has been tremendous growth and strides APS providers across the state continue to make in program development and enhancements. We have momentum and the attention of others to take heed that elder abuse exists and needs to be dealt with. Our advocates continue to be unwavering partners in furthering the recognition of elder justice for all citizens, regardless of age or disability. We continue to work with key partners and stakeholders who take stock of the fact that Adult Protective Services is an unfortunate, yet so necessary safety net to assist those effected by abuse and to take measures to alleviate the toll it has on its survivors.*



*OCAPS was established in 1984 and is the nation's longest continuous state elder abuse coalition. The purpose of the coalition is to enhance the provision of services to adults who are victims or at risk of, abuse, neglect, and exploitation. We strive to foster continuity in service delivery and to ensure we all have a substantive and comprehensive understanding of the problems, barriers, and potential interventions for the issues many of our elderly adult victims face. Abuse occurs throughout the state of Ohio daily and impacts seniors across all demographic and socioeconomic status.*

*At OCAPS, we seek to advance legislation, secure funding, serve as advocates for Ohio's older citizens, and to support the workers who are committed to this calling. It is our hope today at the OCAPS Conference you will learn more about resources, practices, and opportunities to assist you in your work. We continue to support best practice and that there are dedicated, trained and experienced workers in every county to investigate and provide intervention to those impacted by abuse so that no adult goes unserved. We commend all our friends and guests who work hard and are dedicated to the protection of our seniors across all 88 counties. There is a quote that resonates with me, it states "There is no exercise better for the heart than reaching down and lifting people up." As we go through our day, please remember this.*

*I would like to extend special recognition to the OCAPS Education and Resource Committee who spent numerous hours planning and preparing for the conference. I would also like to recognize our OCAPS Executive Director, Susan Marshall for her commitment to OCAPS and her leadership with OhioHOPES. OhioHOPES is a program funded through a VOCA grant that provides a single access point to obtain resources for victims of domestic violence, sexual assault, and elder abuse through the website OhioHOPES.org and the call center 1-800-411-2267.*

*Prepare yourself to be challenged, excited and inspired.*

*Best regards,*

*Natasha Pietrocola*



# Meet the Opening Plenary Speaker

## Susan C. Lynch, JD, Dr. P.H.



*Susan C. Lynch, JD, Dr. P.H., is Senior Counsel for Elder Justice at the United States Department of Justice where she leads national investigations and civilly prosecutes long-term care facilities that fail to adequately care for their residents. Dr. Lynch is a Department of Justice Civil Division subject matter expert on skilled nursing facilities and home health agencies and was responsible for bringing one of the Department's first failure of care cases against a national skilled nursing home chain. Dr. Lynch is the Department's National Leader of DOJ's 10 Elder Justice Task Forces which prosecute health care fraud matters, engage in multi-disciplinary team training, and community outreach. Dr. Lynch was awarded a Doctor of Public Health in Health Management and Leadership from the Johns Hopkins Bloomberg School of Public Health and has received the Gerontology Certificate designation. Dr. Lynch was inducted into the Delta Omega Public Health Honor Society at Hopkins. Dr. Lynch is frequently invited to speak on elder justice issues, and recently presented at the Institute of Medicine and the Health Care Compliance Association and the American Health Lawyers Association Annual Meetings.*

*Dr. Lynch has served as an Adjunct Professor at the George Washington University Law School since the fall of 2000. She has taught Legal Research and Writing, Appellate Advocacy, Legal Drafting-Litigation, and the Health Care Fraud and Abuse Seminar. Dr. Lynch received her BA from Dartmouth College, her JD from the Indiana University Maurer School of Law where she served as Editor-in-Chief of the Indiana Journal of Global Legal Studies, and her LLM (Masters of Law in Advocacy) with Distinction from the Georgetown University Law Center. Dr. Lynch is a volunteer EMT with the Damascus and Mt. Airy Maryland firehouses.*

## Opening Plenary Session

### Interagency Collaboration: How the Department of Justice is Forging Partnerships with Adult Protective Service Programs

*This session details how the Department of Justice is working to improve the lives of Adult Protective Services (APS) clients by more vigorously holding offenders accountable while to the extent possible restoring safety and dignity to victims. In October of 2017, President Trump signed into law the Elder Abuse Prevention and Prosecution Act. As part of EAPPA, the Elder Justice Initiative has been engaged in implementing the contours of this law, including training for newly appointed Elder Justice Coordinators (EJCs). This session will highlight existing successful partnerships from around the country. The different stages of collaboration, and the benefits and challenges of working with community partnerships will be emphasized. In addition, we will explore other efforts undertaken by the Department of Justice, including grants and other resources available to state and local partners, as well as, its enforcement efforts to address crime against older adults in the United States.*



# Conference Schedule



## LIVE EVENT

**Friday August 28th**

**9:30am - 12:30pm**

9:30am – 9:45am

**Welcome & Opening Remarks - Natasha Pietrocola, OCAPS Chair**

9:45am – 10:15am

**Director Ursel McElroy, Ohio Department of Aging**

10:15am – 10:30am

**Director Kimberly Hall, Ohio Department of Job and Family Services**

10:30am – 10:45am

**Worker of the Year Awards Presentation**

10:45am – 12:15pm

**Opening Plenary Session**

*Interagency Collaboration: How the Department of Justice is Forging Partnerships with Adult Protective Service Programs*

*Dr. Susan C. Lynch*

12:15pm – 12:30pm

**Closing Remarks - Natasha Pietrocola, OCAPS Chair**

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## ON-DEMAND SESSIONS

We are pleased to bring to you 10 on-demand sessions. This includes the opening plenary session and 9 workshops. Access to on-demand sessions will be available after the live kick off event on August 28th. Watch sessions at your pace through September 28th. Access information will be provided to registrants after the live event.

# On-Demand Sessions

## Workshop 1:

### Leveraging Partnerships: Successful Investigations in Long-Term Care Facilities

#### Presenters:

- **Susan C. Lynch, J.D., Dr. P.H.** - Senior Counsel for Elder Justice at the United States Department of Justice
- **Keesha Mitchell, J.D.** - Section Chief, Health Care Fraud at Ohio Attorney General's Office

In this workshop we will discuss the federal and state authorities of the Medicaid Fraud Control Units (MFCU) to investigate patient abuse, neglect and misappropriation of funds. This workshop will demonstrate, through case scenarios that have been investigated by the Department of Justice, Health Care Fraud and law enforcement, how Ohio has broken through the barriers, through educating both human services professionals and law enforcement, in order to successfully investigate and prosecute crimes against those individuals involved.

## Workshop 2:

### The Department of Justice's Money Mule Initiative: Disrupting the Money Mule Network

#### Presenter:

- **Brian McDonough, J.D.** - Assistant United States Attorney for the Northern District of Ohio in the Criminal Division's White Collar Crimes Unit

Combatting financial fraud targeted at seniors is a key priority of the Department of Justice. As part of its Money Mule Initiative, since 2018, the Department of Justice and its law enforcement partners across the country have taken targeted actions to disrupt, investigate, and prosecute money mule activity used to facilitate fraud schemes, especially those victimizing senior citizens. The actions varied, based on evidence collected as to each individual money mule's conduct, including witting and unwitting money mules. This workshop will highlight efforts taken in the Northern District of Ohio to disrupt the money mule network featuring criminal and non-criminal strategies.

## Workshop 3:

### Successful Collaboration and Outcomes in I-Teams

#### Presenters:

- **Kerry Smoot, B.S.** - Chief Investigator, Montgomery County Prosecutor's Office

**\*CEU'S** – Up to 15.0 CEU's are awarded to Social Workers and Counselors by the Ohio Human Service Training System (OHSTS). OHSTS is co-sponsoring this forum and is an approved Continuing Education Provider through the Ohio Counselor, Social Worker and Marriage & Family Therapist Board (CSWMFT Provider #RCS091301).



**\*CLE'S** - The Ohio Department of Commerce, Division of Securities has requested approval from the Supreme Court of Ohio Commission on Continuing Legal Education for up to 7.5 hours of general CLE credit on behalf of OCAPS.



- **Eli T. Sperry, J.D.** - Chair of Young & Alexander's Probate and Estate Planning Department
- **Brooke Lynch, M.S.** - Adult Protective Services Supervisor, Montgomery County Job and Family Services

The audience will be able to identify ways to develop and sustain an I-Team. The presentation will take the audience through Montgomery County's process of investigating cases that include exploitation and involve the prosecutor's office. The session will convey how Montgomery County's I-Team works collaboratively on investigations, produces successful outcomes for clients and will provide the audience with examples of success stories because of our I-Team, its members and fostering productive working relationships.

## Workshop 4:

### Assessing the Scope of Decision-Making Capacity

#### Presenters:

- **Dr. Karen P. White, Psy.D., ABPP** - Staff Psychologist in the Geriatric Primary Care, Dementia Care Coordination Program, and Geriatric Evaluation and Management Rehabilitation Unit
- **Dr. Ronan Factora, MD** - Staff at the Center for Geriatric Medicine, Medicine Institute; Program Director for the Geriatric Medicine Fellowship, Co-Director of the Aging Brain Clinic; and Associate Professor of Medicine, Cleveland Clinic Lerner College of Medicine of Case Western Reserve University
- **Dr. Jennifer C. Drost, DO, MPH** - Geriatric Internal Medicine

This workshop will provide an overview of normal aging and essential elements of decision-making ability. As discussion of neurodegenerative disorders will be presented and factors that may impair an individual's ability to make decisions. Presenters will review how cognitive strengths may overshadow more significant deficits impairing a person's ability to make decisions for their safety and well-being.

# On-Demand Sessions

## Workshop 5:

### **Cross Reporting for Humane and Human Services- A Species-Spanning Approach to Safer Families and Communities**

Presenters:

- **Vicki Deisner, J.D.** - Government Affairs Representative, Animal Welfare Institute
- **Janet M. Hoy-Gerlach, Ph.D., LISW-S** - Associate Social Work Professor, University of Toledo

Through this presentation, participants will learn about the link between animal and human violence and explore the 'dark side' of the human-animal bond and its implications for human and humane services, family welfare agencies, law enforcement, and human and veterinary medicine. The presentation will describe new strategies, public policy, research, and programs to prevent family violence and to respond to its human and animal victims.

## Workshop 6:

### **The Development and Implementation of a Training Program on Abuse, Neglect, and Exploitation for the Senior Companion Program in Ohio**

Presenters:

- **Dr. Jessica Bibbo, Ph.D.** - Research Scientist, Benjamin Rose Institute on Aging
- **Dr. Farida Ejaz, Ph.D.** - Senior Research Scientist, Benjamin Rose Institute on Aging
- **Courtney Reynolds, M.S.S.A., LSW** - Research Analyst, Benjamin Rose Institute on Aging

This workshop will present the development, implementation, evaluation, and future directions of a training program designed for the Senior Companion Program in Ohio to address abuse, neglect and exploitation (ANE) of older adults and adults with disabilities. Discussions will center on issues raised and lessons learned throughout all steps of the program, along with how the training can be used with other groups working with adults in the community (e.g., professionals, paraprofessionals, and volunteers) in Ohio.

## Workshop 7:

### **The Growing Mental Health Crisis in Older Adults**

Presenters:

- **Laura Paytner, PCC-S, CCM** - Director of Behavioral Health, Buckeye Health Plan
- **Dr. Thomas Lehner, MD** - Long Term Care Medical, Buckeye Health Plan

One in five older adults suffers from some form of mental illness, one third of these cases go untreated. As Ohio's older adult population grows, so does our need for additional support services. Join us for an educational presentation on the challenges of understanding older adult's mental health needs and participate in a forum for the exchange of ideas, programs and solutions on how to support your residents' mental health needs.

## Workshop 8:

### **Culture and Diversity Will Improve Performance Outcomes**

Presenter:

- **CeCe Norwood, M.A.** - Independent Consultant and Trainer

The understanding of racial, cultural, and other diversity differences and how these differences impact communication styles, case investigation, case planning, case plan compliance, and subsequent outcomes will be explored in this interactive workshop. Participants will gain understanding of how instinctively unhelpful judgments can be made about others and how these judgments and stereotypes can impact the professional's ability to effectively work with older adults who do not share their lived experiences.

## Workshop 9:

### **An Inclusive and Individualized Response for Victims of Crime with Disabilities: The Adult Advocacy Centers' Model**

Presenters:

- **Katherine Yoder, M.S., C.F.I.** - Executive Director, Adult Advocacy Centers
- **April Wehrle, B.A.** - Senior Elder Services Coordinator, Elder Justice Unit – Consumer Protection Section, Office of Ohio Attorney General

According to the 2017 Disability Statistics Annual Report, in the United States 35.2% of people that are ages 65+ and are diagnosed with a disability. According to the National Center on Elder Abuse, approximately 30 percent of individuals with disabilities who need assistance with daily care, maintaining health and safety, and accessing the community have experienced some form of mistreatment. In 2018, individuals served by Ohio Department of Developmental Disabilities were 6,802 individuals ages 55 to 64 and 4,077 ages 65+. This workshop will highlight the intersectionality of elder maltreatment and the Adult Advocacy Centers (AACs), a new model of services being implemented in Ohio. The participants will learn how to utilize AACs, in combating elder maltreatment. We will share case scenarios, interventions and strategies for successful community partnerships to combat elder maltreatment.



*The Ohio Coalition for Adult Protective Services  
Acknowledges with Gratitude and Great Pleasure*

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# Speak up, save a life.

## OhioHOPES: Helping To Protect and Connect Ohio's Seniors

To protect our seniors from abuse, neglect, fraud and exploitation, it takes knowledge and action. Throughout this website you will find local and state services for the wellbeing of seniors, resources for crime victims and help for caregivers. Many of the initiatives strive to help improve quality of life for older adults while many are safeguarding seniors and providing relief from harm.

### Elder Abuse is a Crime

Most physical, sexual and financial/material abuses are considered crimes in all states if they violate statutes prohibiting crimes such as assault, battery, rape, theft, etc. Certain emotional abuse and neglect cases are subject to criminal prosecution depending on the perpetrator's conduct and intent and the victim's consequences.

State criminal statutes, adult protective laws and federal statutes, such as Medicare, define and establish penalties for abuse, neglect, and exploitation of vulnerable adults. Justice for elder abuse victims requires continued specialized training for police officers and other first responders, District Attorneys, victim/witness professionals, lawyers and the courts.

If you are being abused or if you think someone you know is being abused or exploited, act now! Don't delay in taking action to protect yourself or someone else from further abuse, neglect or exploitation. Click on the elder abuse tab above to learn more about the risk factors and signs of abuse.



If you need emergency  
help, please call 9-1-1

For referral services, please  
call the OhioHOPES Help-Line  
at 1-800-411-2267

### OhioHOPES Statement of Purpose

OhioHOPES strives to be  
Ohio's informative hub for  
older adults at risk of crime.  
This initiative provides  
resources, a monitored  
helpline, and support in  
reporting crimes.

*Our dynamic training system develops professionals who promote safety and well-being for Ohio's older adults at risk of abuse, neglect and exploitation.*

**Visit [www.ohsts.org](http://www.ohsts.org) for the latest training information or contact your Regional Training Center**

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*For general questions, email [ohstslms@ihs-trainet.com](mailto:ohstslms@ihs-trainet.com)*



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Ohio Department of Job and Family Services



**OJFSDA is a proud partner of the Ohio Coalition for Adult Protective Services in their efforts to ensure the health and safety of at-risk adults in Ohio.**

*Established in 1946, the Ohio Job and Family Services Directors' Association assists County Job and Family Service agencies in enhancing the safety, health, and self-sufficiency of all Ohioans by providing responsive and effective employment, training and human services programming, and impacting legislation and policy.*



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*OJFSDA represents Ohio's 88 County Departments of Job and Family Services Directors*

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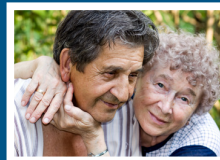
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COAAA thanks the Ohio Coalition for Adult Protective Services for protecting and serving older adults.

COAAA is dedicated to connecting older adults and individuals with disabilities to resources and services that help them live independently at home and in the community. Through aging or disability, we have the knowledge and experience to help you maintain your independence, dignity, and sense of self.

### Our Mission:

To empower seniors and adults with disabilities to age successfully by providing resources and support that preserve their independence.



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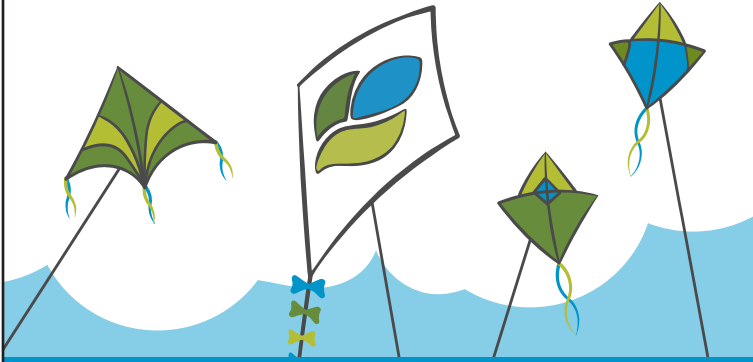
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 Virtual Conference

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Benjamin Rose Institute on Aging is committed to advocacy on behalf of older adults and respect for their intrinsic value and rights. Recent projects related to exploitation and abuse include:

- Oklahoma APS Self-Neglect Practice Enhancement and Improved NAMRS Compliance Project, in partnership with JUMP Technologies Inc. and Oklahoma City Indian Clinic. Funded by the U.S Administration for Community Living.
- Texas Self Neglect Project, in partnership with Texas APS and WellMed Medical Management. Funded by the U.S Administration for Community Living.
- Training on Abuse, Neglect and Exploitation for the Senior Companion Program at Benjamin Rose. Funded by Corporation for National and Community Service, Ohio.
- Members of the Cuyahoga County Scam Squad. Follow us on Facebook and Twitter (@benrose1908) for scam alerts and tips for avoiding scams.

216.791.8000  
[www.benrose.org](http://www.benrose.org)



The C3A Consortium consists of 5 counties who advocate for older adults who may be victims of elder abuse and neglect. We promote elder abuse awareness, advocacy, intervention and prevention.

*C3A helps prevent the mistreatment of vulnerable older adults, to protect them, and to give them a voice by:*

- Advocating for legislative solutions and increased funding to combat elder abuse
- Educating professionals and the public about elder abuse
- Urging concerned parties to report elder abuse, neglect and exploitation to the proper authorities
- Hosting a full day annual conference for allied professionals in the field

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 Lake County - 440.350.4000  
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# 2020 NOTES

# 2020 NOTES



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